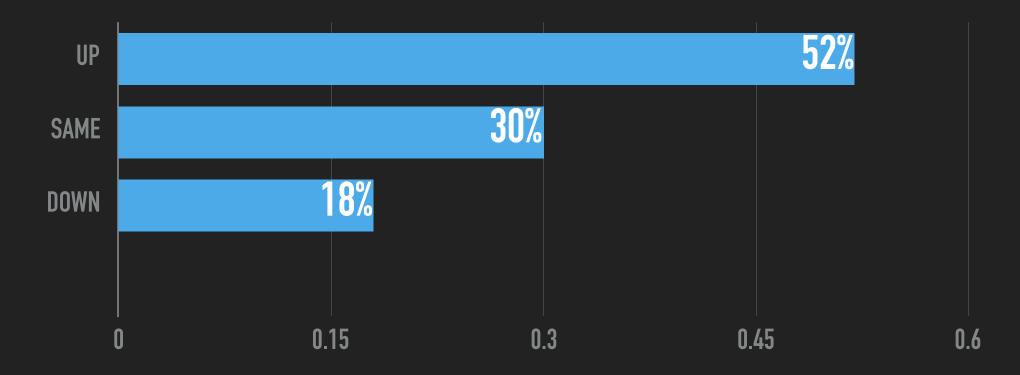
# STATE OF THE INDUSTRY AND SAF

### HOW ARE SALES?



SAF Economic Outlook Survey Q1 and Q2 2019

### WHICH SEGMENT IS MOST OPTIMISTIC?



Wholesalers 82%



Growers 75%



Retailers 58%

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SAF Economic Outlook Survey, January 2019

### US FLORICULTURE CROP PRODUCTION

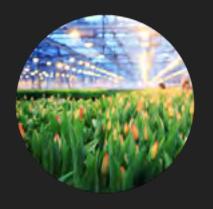
2018 VS. 2015, +\$100,000 ANNUAL SALES



TOTAL WHOLESALE VALUE

\$4.60 BILLION

+9%\*



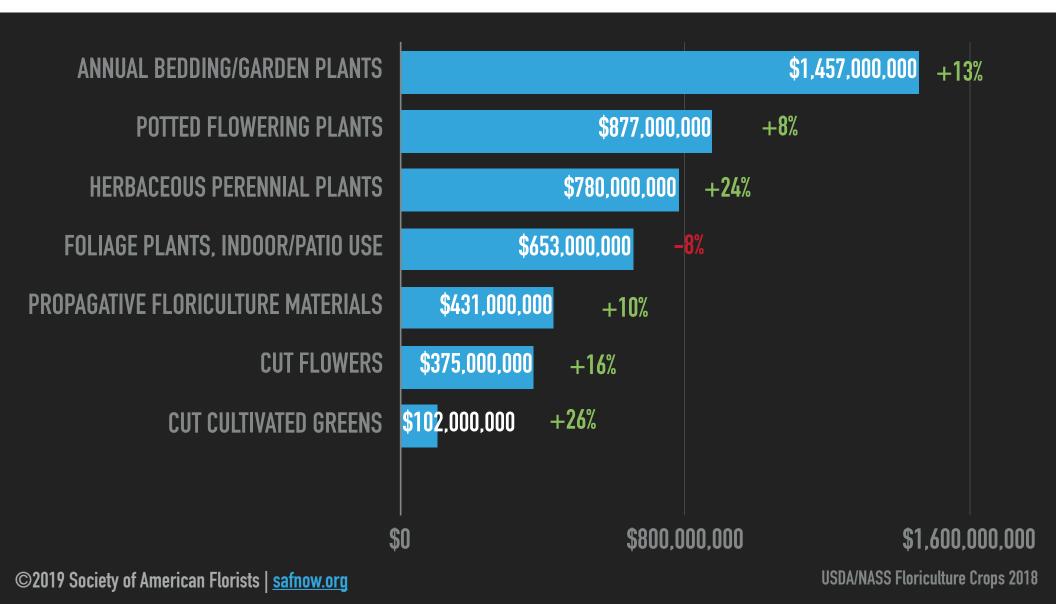
NUMBER OF PRODUCERS

2,792

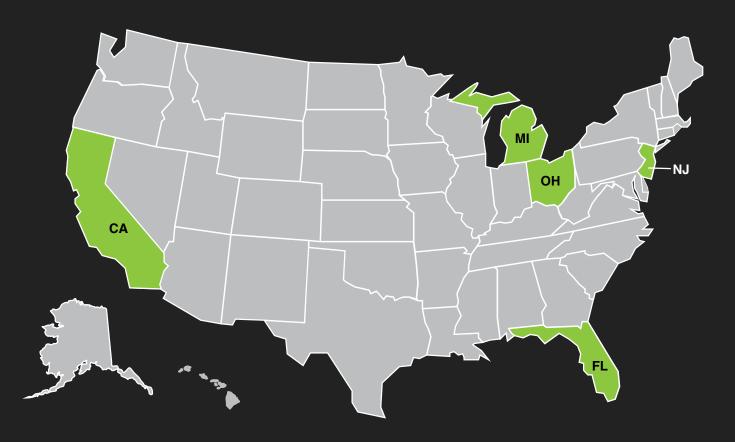
+8%

\*More than 69% of the change in value can be attributed to the fact that three states that participated in the 2015 survey were replaced with five new states in 2018. The 12 states that were surveyed in both 2015 and 2018 experienced only a 2.9% increase in reported sales value over the period (negligible if inflation were accounted for).

**USDA/NASS Floriculture Crops 2018** 



### US FLORICULTURE CROPS WHOLESALE VALUE



**CALIFORNIA: 26%** 

FLORIDA: 20%

MICHIGAN: 10%

**NEW JERSEY: 5%** 

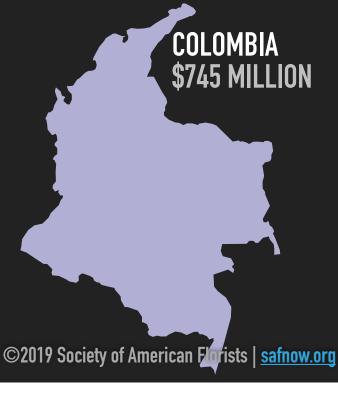
**OHIO: 4%** 

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**USDA/NASS Floriculture Crops 2018** 

# 2018 CUT FLOWER IMPORTS

TOTAL: \$1.24 BILLION



ECUADOR \$254 MILLION



THE NETHERLANDS \$74.1 MILLION



CANADA \$60.4 MILLION MEXICO \$30.7 MILLION





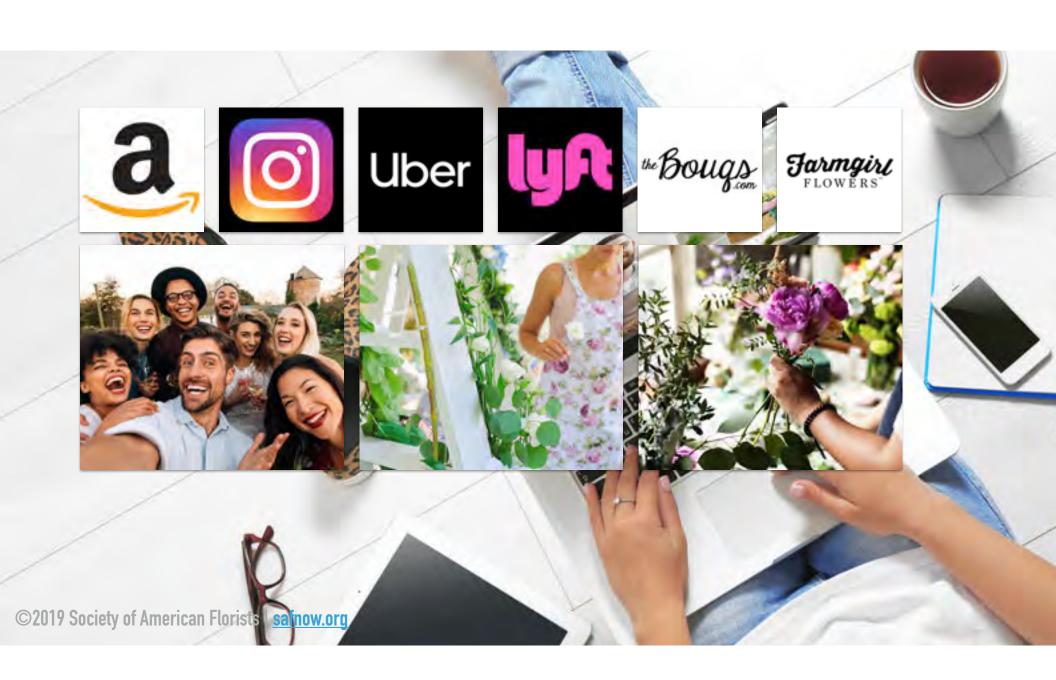
**US Trade Numbers, World City Inc.** 



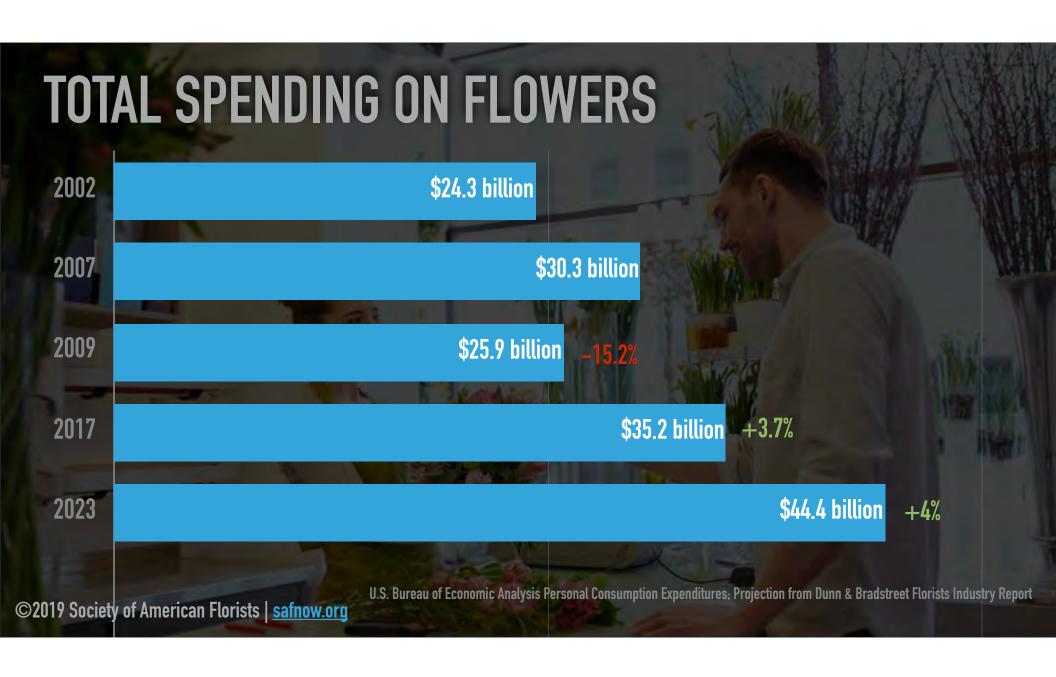


# WHAT'S TRUE TODAY

THAT WASN'T TRUE 10 YEARS AGO?









### FLORAL GIFT GIVING

2018 **\$12** BILLION

2023 **\$16** BILLION

+6%

U.S. Floral Gift Giving Market — Industry Forecast 2018–2023



# ENSURE SAF'S RELEVANCY

# CHALLENGE STATUS QUO

# DATA-DRIVEN

# ACKNOWLEDGE DISRUPTORS

# CHALLENGES



**IMMIGRATION REFORM** RECRUITING, TRAINING, **RETAINING TALENT** AGING WORKFORCE MANAGING MULTIPLE **GENERATIONS CAREER PATH** 

"When does institutional knowledge trump a skill set, and when does a skillset trump institutional knowledge?"

# "A good hire

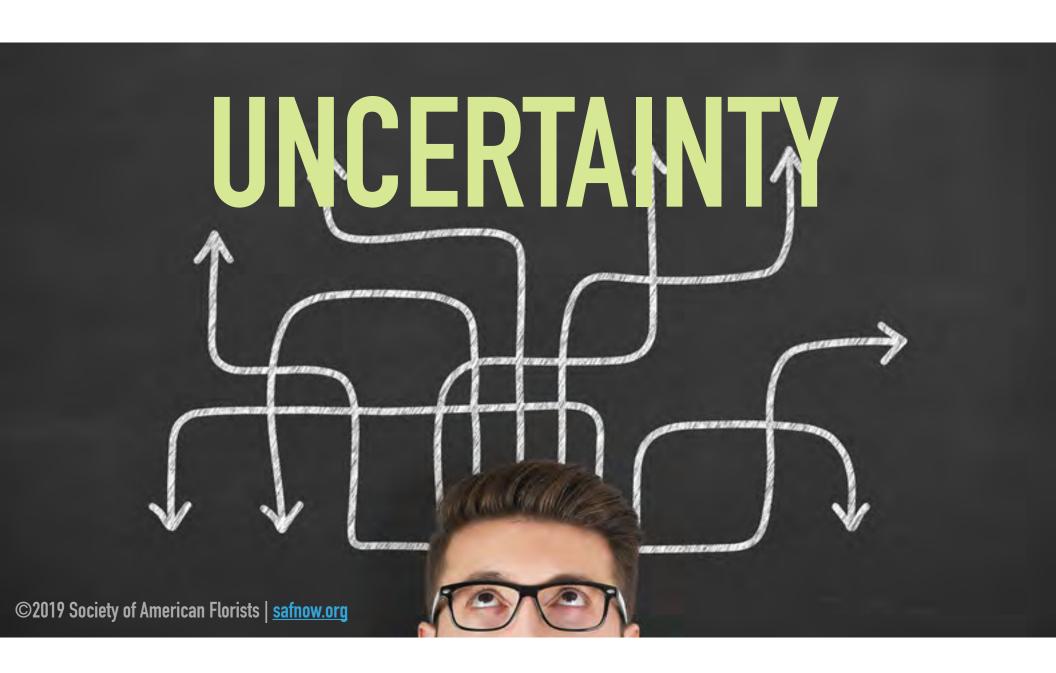
that is committed to our company and to our customers is more important than ever, because our customers are more demanding than ever. They have greater expectations about how they should be treated and serviced."



**HEALTHCARE COST OF GOODS TARIFFS FREIGHT TRANSPORTATION** 

















"THE FACELESSNESS OF ECOMMERCE
HAS STIRRED A SENSE OF NOSTALGIA
FOR REAL STORES, BUYING REAL
PRODUCTS FROM REAL PEOPLE
HAVING CONVERSATIONS"

Frank Feiss, A Cappella Books, in Atlanta



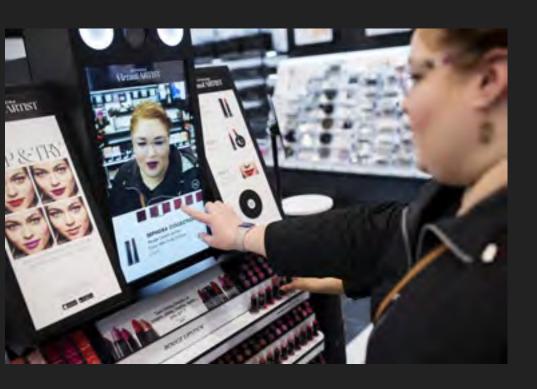




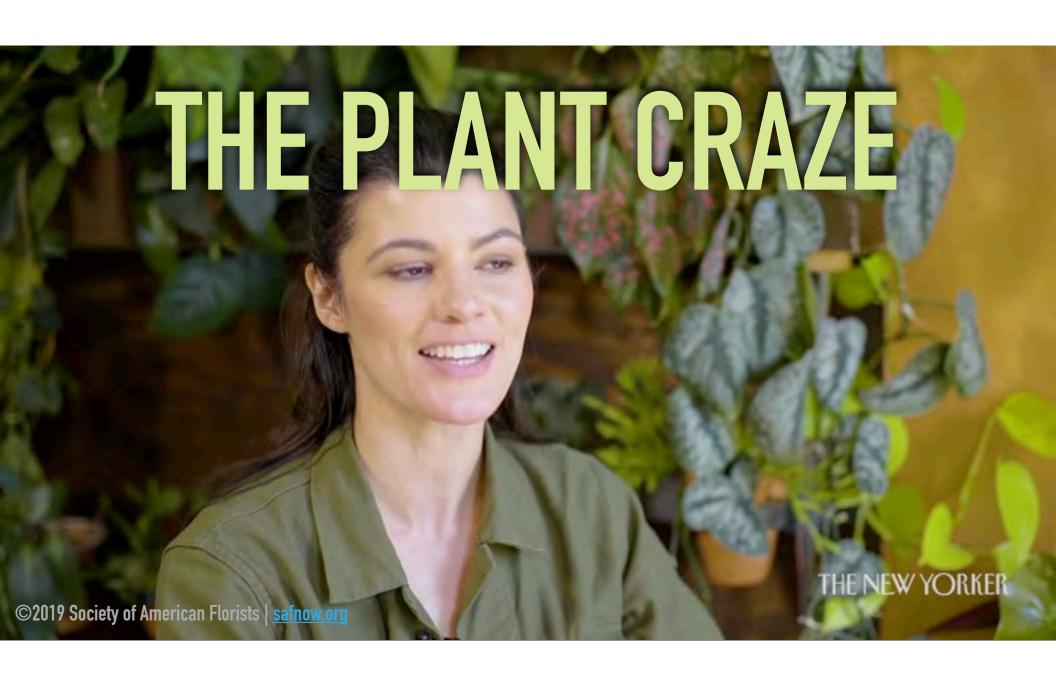
## THE EXPERIENCE ECONOMY



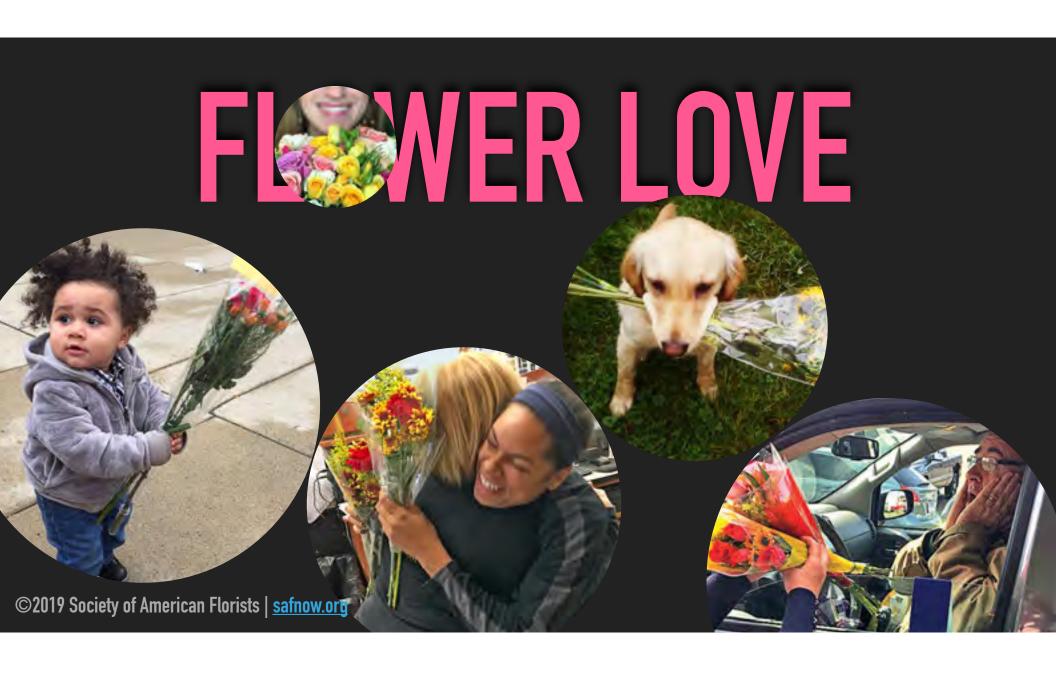


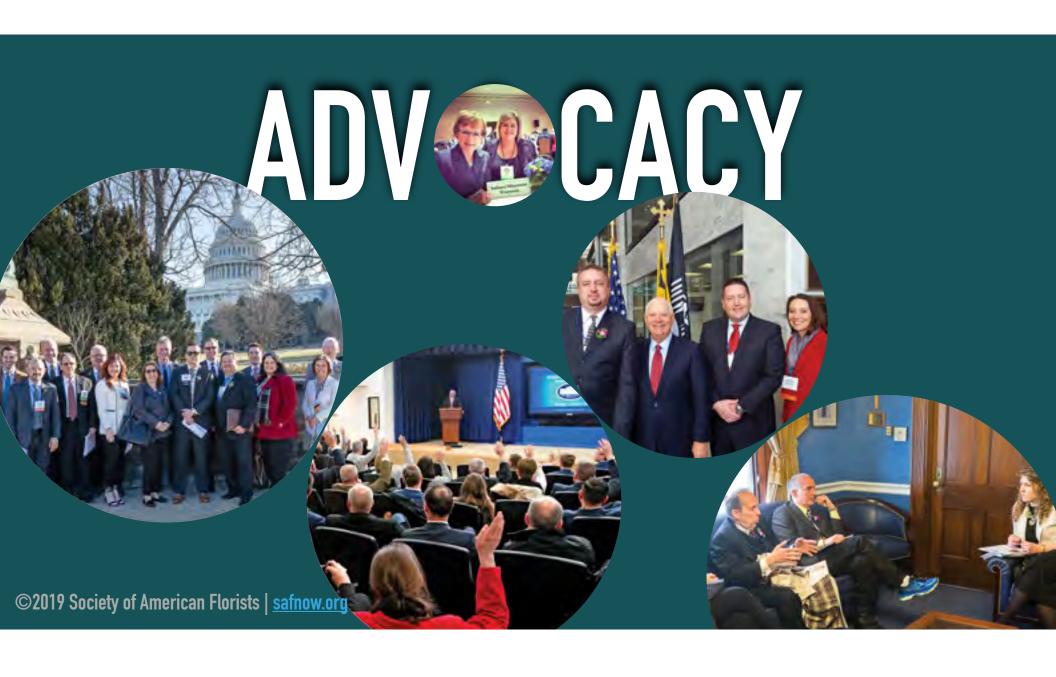


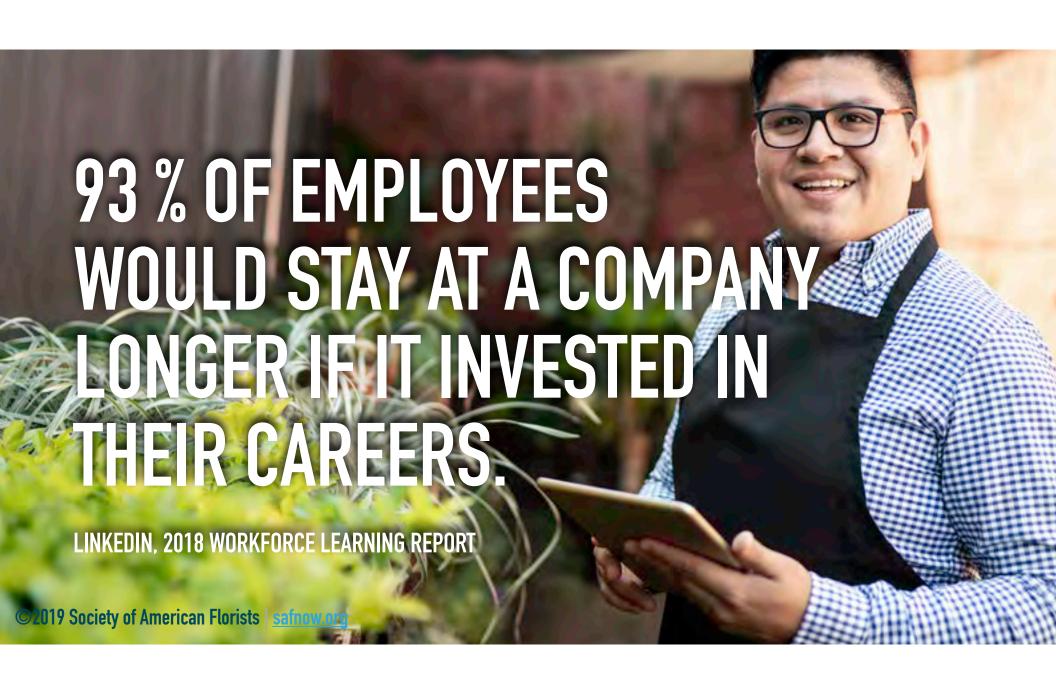




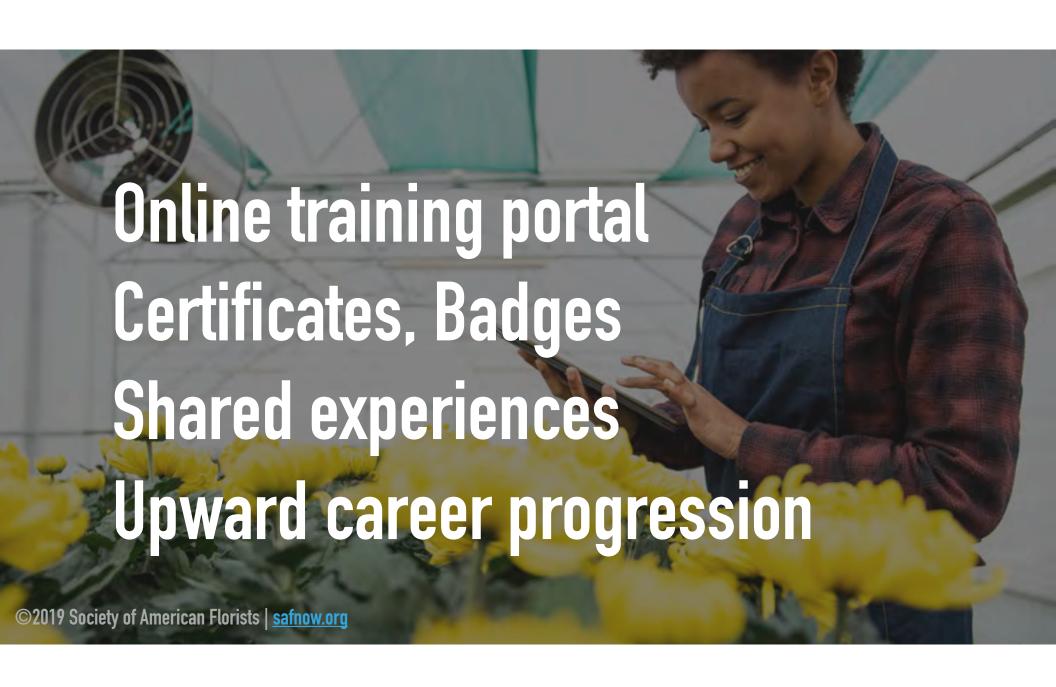








Training resources Pipeline of talent Aggregator of knowledge Care and handling, design, service, sales, marketing

















## **OUR MISSION:**

To connect and cultivate a thriving floral community.

## **OUR VISION:**

The power of flowers in every life.